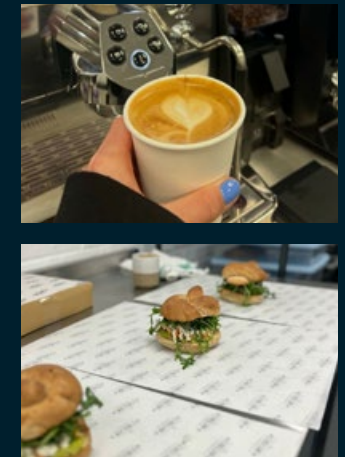


SUPPORTING OUR OCCUPIERS

03

2024 target	Progress
Launch portfolio-wide occupier engagement survey, targeting 20% response rate	<p>Comprehensive occupier survey conducted, with responses covering over 19% of our portfolio by rent. Topics ranged from space requirements to ESG priorities, including:</p> <ul style="list-style-type: none"> • ESG approach and priorities • Appetite to share utility data • Preferred occupier amenities
Implementing plan from 2023 occupier survey	<p>Responding to occupier feedback from our FY23 survey, we launched a new site office and opened a new café / delicatessen at Bradwell Abbey. Following this successful pilot, we will look for opportunities to improve the amenity provision elsewhere</p> <p>Re-tendered landlord electricity supplier delivering cost savings for occupiers</p> <p>Four new EV charging points installed bringing the total to 43 across the portfolio</p>
Inclusion of green clause principles in all new leases	<p>All new leases incorporate green clauses; 60% include absolute provisions on:</p> <ul style="list-style-type: none"> • Sharing environmental data • Maintaining the EPC rating
Defibrillators installed at large, multi-let assets ¹	<p>Defibrillators have been installed at Bradwell Abbey in Milton Keynes, Tramway Industrial Estate in Banbury and Queenslie Industrial Estate in Glasgow</p> <p>Further installations planned for the coming year</p>

¹ Target added in the year.



CASE STUDY

Supporting our occupiers

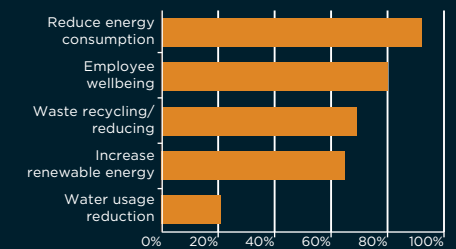
Occupier survey

Our survey covered the top 25 occupiers as well as two of our largest multi-let assets. Around two-thirds of respondents have an active ESG strategy in place with our larger occupiers focused on renewable energy use and decarbonising transport to achieve their net zero commitments.

Occupiers were surveyed on their ESG priorities with over 90% of those responding identifying reducing energy consumption as a priority; rising energy costs were cited as a key operational challenge.

Employee wellbeing is increasingly important for many of our occupiers, regardless of size. Building on the success of our new café at Bradwell Abbey, we will look to roll out site-specific amenities this year including more EV charging facilities.

Key ESG priorities



Most requested occupier amenities

